



CASE STUDY

# Compliance streamlined for energy retailer Alinta Energy

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## CASE STUDY: UTILITIES

# “As a larger organisation, you need more tailored solutions, and with Rapid, we have that capability.”

Sahra Vidotto, Power Generation HSE Manager - Alinta Energy



alintaenergy

About: Alinta Energy

800 Staff | Multiple sites across Australia

Product: Rapid Global provides an end-to-end workforce management solution

### The Challenge

Alinta Energy has a transient workforce, and on certain days there may be hundreds of different contractors coming onto their job sites. It makes contractor compliance one of their biggest daily challenges — In 2017, when Alinta joined Rapid, they needed a way to streamline their contractor management process.

### The Solution

Rapid Contractor Management allows Alinta to have each contracting company upload all their compliance documents before anyone ever arrives at a job site. The contracting company uploads their public liability insurance, and other documents — then each contractor must undertake induction training, as well as upload their photo ID, licences, and other paperwork.

Once a contractor arrives at the front gate they sign in via Rapid Access which automatically checks if they are compliant. Any non-compliant contractors, such as those who have not completed an induction, are denied entry.

With Rapid, Alinta’s compliance team can easily monitor who is on-site. Rapid Admin Tools App adds the ability to cross-check identities when out in the field which would be almost impossible without a live online system.

Additionally, Rapid systems update in real-time. For example, if a licence has expired that person is immediately denied entry. Even better, the backend reporting means that logs are in place and everything is recorded.

*“What you must remember with compliance is if something goes wrong, you’re the person that engaged that contractor. Make no mistakes, you need to have checks and balances. Now I have the control that I haven’t had in the past.”*

### The Result

Alinta Energy saw immediate improvements to contractor safety when Rapid’s WHS system was implemented. Uptake by contracting companies of the Rapid Contractor Management software has been excellent. Because the dashboard is easy to use and follow, the contracting companies can self manage their contractors by pre-screening them to ensure they’ve done their safety training before they are authorised for work on a job site. This saves a lot of work for the Alinta compliance team, and helps to facilitate safe and compliant worksites.