



CASE STUDY

Big WHS savings for transport company Transdev Queensland

1800 307 595 | sales@rapidglobal.com | rapidglobal.com

“The yearly cost saving just in wages for managing contractors has decreased by 92%.”

Transdev Queensland

About: Transdev Queensland

450 employees | 8 million trips made each year

Product: Rapid Global provides an end-to-end workforce management solution

The Challenge

Managing contractor compliance and inductions proved a challenge for Transdev Queensland. With employees and contractors working side by side on sites and operating buses and ferries, the face to face process for inductions was very time consuming and unreliable. Collecting, recording and storing evidence of worker and contractor licenses was also a challenge, and a risk if not thoroughly carried out.

Incidents such as a contractor involved in a near miss being found to be unlicensed to drive a 2 axle vehicle demonstrated a need for a solid management solution.

The Solution

Implementing the online Rapid Induct software

has provided Transdev QLD with the ability to induct workers before site arrival ensuring the safety culture as well as policies and procedures are being communicated effectively and in a standardized manner. Workers are able to complete their training at a time and location that is convenient to them on any device with an internet connection including mobile phones.

Rapid Contractor Management was also implemented, and now forms the basis of a robust contractor management system which collects and stores contractor information including licenses and insurances.

The Result

Transdev QLD now induct contractors and collect contractor documents online such as

licenses and insurances. Contractors swipe in on arrival and the system checks for their compliance status before approving site access. Contractor and inductee data is able to be accessed via the online system or by using the Rapid Induct App when out on site for immediate on the spot checking of contractors. Transdev QLD is now receiving glowing reports during the auditing process. The online database is fully supporting the organisation’s policies and procedures and provides management with excellent transparency of all data.

Since going ‘live’ with the system, on site compliance has increased from 40% to 99.7%, risk has been reduced and the rate of safety notices being issued has dramatically fallen, with only one notice issued in the last 12-18 months.