RapidIncident
Reporting

Simplify compliant incident-reporting for all staff, contractors & site visitors into one operation

Rapid Incident Reporting handles the full incident lifecycle with ease, from reporting the incident, to investigation, corrective actions, response procedures, and statistics reporting.

Free support

Our Client Services Team are ready to help you with technical questions and ensure you get the most out of your Rapid products.

Enable anyone on-site to report an incident

Increase the likelihood of reporting with our centralised & easy to use tool.

Collect comprehensive information at time of incident	Collect all data related to the incident such as date, time, location and, where relevant, capture interviews and witness details.
Instant notifications	Managers receive instant notifications of incidents that are raised in the system.
Immediately categorise the incident	By immediately categorising the incident, a distribution list is automatically populated based on incident type, location and risk level.
Reporting for non-administrators	Non-administrators can prepare and submit an incident report using a unique link or QR code created for your site.

Manage and track the full incident lifecycle

From a solution to report a site incident, to investigation, corrective actions, response procedures, and statistics reporting, Rapid Incident Reporting handles it all with ease.

Real-time data	Use the central dashboard to track open incidents, investigative plans, corrective actions, due dates, reference numbers for external stakeholders (Work Cover, Safe Work, Insurance etc.) and create reports.
Comprehensive reporting & analysis	Real-time data display with audit logs of all changes in the investigative process, calculations of the total recordable injury frequency rate, and other customisable filtered reports.
Monitoring and corrective response management	Add and assign corrective actions with due dates and monitor progress with detailed audit log and reporting functionality.

Fully integrated modular workforce management software.

Customise reporting to your business

Fully customisable incident classification levels to align with your organisation's risk framework, to streamline incident management and reporting.

Customise reporting requirements	Summary reports can be sent out daily, weekly and monthly.
Centralised data dashboard	Easily view the incident's status in the dashboard with charts to see a visual representation of all real-time data in the system with export to excel functions.
Filtered data exports	Filter data and export it to Excel, including incident reporting graphs, incident reports and investigation reports.

Seamless integrations

Rapid's native and third-party integrations allow all your tools to work seamlessly together to automate and streamline your workplace safety and risk management processes.

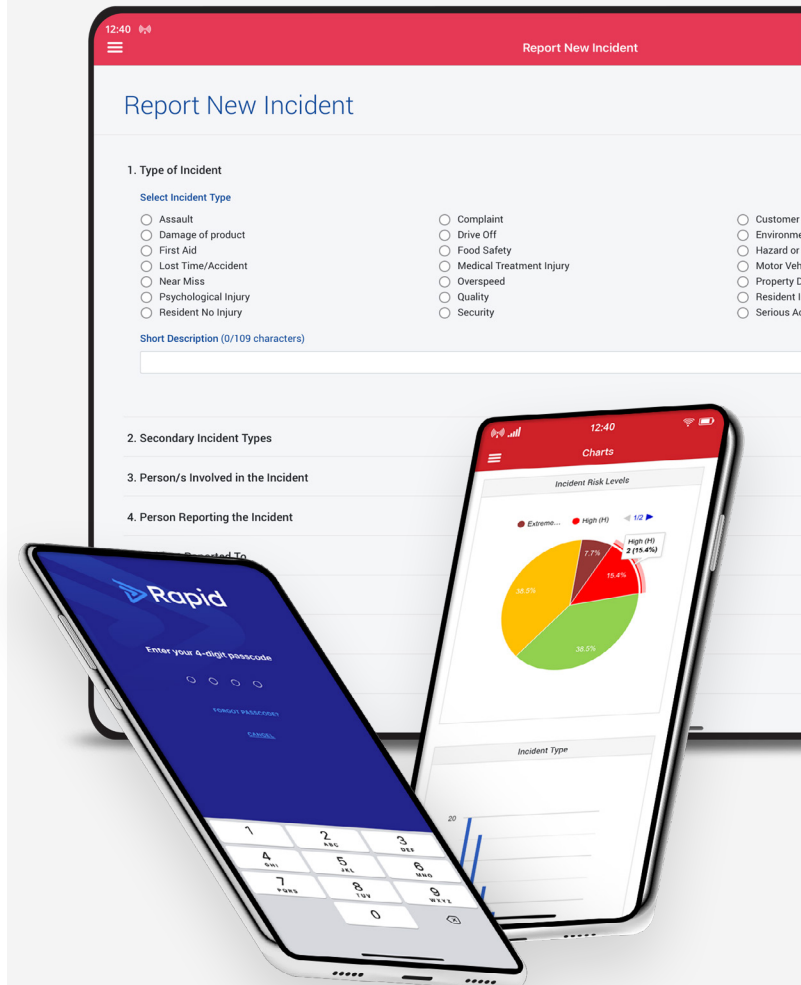|	
Induction training	Ensure contractors are trained, inducted and compliant before they arrive onsite with Rapid Induct.
Site access control	Check-in and screen contractors and sub-contractors on arrival to ensure only compliant and authorised contractors gain entry with Rapid Access.
Issue work permits	Issue and validate work permits for contractors with Rapid Permit To Work.
Third-party applications	Rapid uses RESTful API, allowing your business to access data and seamlessly integrate with your existing third-party software solutions.

Fully integrated modular workforce management software.

Enhanced data privacy and security

Protecting your company's information is our highest priority. Rapid's information systems are ISO 27001 certified which demonstrates our commitment to industry standard protocols to safeguard your sensitive information.

ISO 27001 certified datacentres	Our data centres are committed to meeting the highest standards of information security and are ISO 27001 certified.
Encryption	The latest encryption methods are applied to prevent unauthorised access to data while at rest and in transit.
Comprehensive access controls	Built with comprehensive "permissions based" access controls which allow company administrators full control on who has access to your highly sensitive personal information and documentation.
Two-factor authentication	Powered by Google Authenticator app, two-factor verification (2FA) provides an additional layer of protection, helping to secure your account against password breaches, keylogging, and other cybersecurity threats.

Tailor the system to meet your exact business requirements

The software can be intelligently adapted to suit the requirements of your business. Our experienced team will configure the platform specifically to match your business needs.

Smooth product upgrades	Benefit from latest features and enhancements as soon as they become available.
Settings for advanced users	Fully customise your package with access to a wide range of helpful features and settings to fit your requirements.

Request a demo
Scan the QR code to discover more

RapidIncident Reporting

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