

**Incidents
happen...
it's how you
manage them
that counts.**



What Is Rapid Incident Reporting?

What if your staff and contractors could report an incident as soon as it occurs from any computer with internet access? What if that incident could be managed thoroughly in a simple yet efficient process through one online system? Superior workplace incident reporting is now a reality with Rapid Incident Reporting from Rapid Global.

Rapid Incident Reporting is an online, fully hosted system for the management of the incident reporting process. Providing a reporting mechanism for all incidents within the workplace, the system allows anyone from within the business to report an incident. From investigation, to corrective actions, to reporting on statistics, Rapid Incident Reporting ensures the lifecycle of the incident is completed.

Rapid Incident Reporting is ideal for businesses reporting more than 50 incidents per month. Businesses with more than one site or with geographically diverse locations will also benefit from this online system solution. If your business is looking to improve the reporting and investigating of incidents, or if your business has suffered from a fatality or severe personal injury in the workplace, then Rapid Incident Reporting is the system solution for you.

Some of Australia's biggest companies like Allied Mills, Kraft Foods, Mrs. Mac's and the Sydney Cricket and Sports Ground Trust already rely on Rapid Incident Reporting to report incidents, and to investigate and implement corrective actions. Rapid Incident Reporting is fully customisable for any business category or industry and can be used to record all incident types including injuries, environmental and quality issues.

Rapid Incident Reporting is simply the most efficient way of reporting and managing incidents and getting your people back on the job.

How Rapid Incident Reporting Works

Using an intuitive online form, workers and staff can report an incident or issue online as soon as it occurs. The system provides a fail safe way of ensuring all aspects of the report are fully completed and submitted. Auto notifications are sent to relevant personnel within the business according to the incident type or location. A team is then assigned to investigate the incident and corrective actions are allocated according to the hierarchy of control. Once all corrective actions are complete the incident lifecycle can be closed off. Rapid Incident Reporting includes the ability to track due dates and alert users if incidents have not been closed.

What Makes Rapid Incident Reporting Different?

Rapid Incident Reporting is simple to use. You don't need to be a health and safety expert to use the system. Using an intuitive reporting system and dynamic reporting, the incident is reported quickly and easily. For personal injuries, the user only needs to click on the graphic of the body chart to record the area of injury. The system allows customisation to fit any client or industry. You can even change the language or descriptions used to suit your business and integrate the system into existing risk matrices and incident types. Rapid Incident Reporting doesn't just record the incident, it helps solve the problem and get your workers back on the job through its injury management, rehabilitation and return-to-work features.

Features

- Easy online access so you can access this system from any computer with internet access.
- Users are assigned different access depending on their role.
- The system can be used to record all aspects of the incident.
- Incident types are adjustable and includes lost time injury, environmental, quality control etc.
- Notifications are escalated according to incident type and organisation structure. Contains the ability of auto notification of loss of time injuries to a particular manager or notify a particular department or site.
- The life cycle of an incident includes:



- Has the ability to attach photos and interview records.
- Includes injury management, rehabilitation and return-to-work features.
- Provides interactive reporting for live presentations.
- Has the ability to export data to Microsoft Excel.
- Contains both information & data security.
- 1800 number phone support for contractors and administrators.
- Provides ongoing training and technical support for administrators.
- Includes a customised login page.
- Provides full implementation support.



The process of incident reporting is quick and simple.

Main Benefits

Replaces existing Excel sheet incident reporting systems.

Ensures all incidents are followed through, investigated and corrective actions are completed.

Provides excellent accessibility to be able to report an incident for all workers and report of incidents from any computer or device with internet access.

Allows for customisation of incident types, with the form automatically displaying only the relevant sections to the person reporting the incident. For example, if the incident is “environmental” and does not involve injury to a person, the online form will not display the injury report section.

Create custom, board ready reports – displaying incident types, department statistics, time for incident close out etc.



Designed to Integrate

Integration with your existing systems or third party software is available. Rapid Incident Reporting can also be combined with other Rapid Global software solutions to create greater efficiencies and perform related tasks:

Rapid Hazard Management software for the reporting and assessment of hazards.

Rapid Induct software provides online training for maximum compliance for prevention of incidents.

Our Clients

We proudly provide software to some of the world's largest companies. A sample of clients who are already using Rapid Incident Reporting.

Sydney Olympic Park 



greyhound Australia

Mondelēz International



PRIXCAR SERVICES



MRS. MAC'S



TOLL AUTOLOGISTICS

“The introduction of Rapid Incident Reporting has provided SCT with a faster and more efficient process for our workers to report incidents, near misses and hazards. Our workers find the system easy to navigate and the support provided by Rapid Global is efficient and helpful.

Rapid Global has always demonstrated a willingness to work with us to improve the system so that it meets our changing business needs. This is clearly evident through their efforts to work with us to develop a robust reporting process that enables us to pinpoint those areas where we can actively improve the health, safety and well-being work environment for all of our workers.

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